

# MANUAL

# STEAM GENERATOR

STE-30-1/2	STE-45-1/2	STE-45-C1/3	STE-90-C1/3
STE-35-1/2	STE-50-1/2	STE-60-C1/3	STE-120-3
STE-40-1/2		STE-75-C1/3	STE-150-3

Congratulations on your purchase of a SAWO Steam Generator. Please read the manual carefully before using the steam generator.



Not for use in the USA, Canada and Mexico.



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# **Before Installing**

Use the following information together with the consultation of your contractor, architect or designer in determining all factors necessary in providing a suitable and safe steam room.

Check that the supply voltage is suitable to your steam generator.

Ensure that the steam generator kilowatt corresponds to the volume of your steam room. Refer to Technical Data (See page 12).



#### **Steam Room Guidelines**

- 1. The Steam Room must be fully enclosed, complete with walls, door, flooring and ceiling.
- 2. Rubber linings (e.g. gaskets) are recommended for the door to effectively seal the heat and the steam inside the Steam Room.
- 3. If tiles are used for the flooring or some other smooth surface material, provide suitable anti-skid strips or rubberized mats to prevent slipping resulting to injury.
- 4. Materials used for the walls and ceiling should have water-resistant, non-corrosive surfaces such as tiles, marbles, molded acrylic, or other non-porous materials. The ceiling should be dome-shaped to prevent the dripping of condensate.
- 5. A drain must be provided in the flooring.
- 6. Heating, venting or air conditioning devices should not be installed inside the Steam Room.
- 7. Steam Room windows should be double paned.
- 8. Limit the Steam Room ceiling to a height of 2,5 meters. Exceeding 2,5m will require a higher-rated steam generator.
- 9. Floor drain for the steam generator must be available for maintenance.

#### **Steam Generator Parts**





Not for use for wiring. For component identification only.

### **Instructions of Use**

There are three different operation modes in the unit: Off, On and Standby. The user can easily switch between different modes, making the steam bathing more convenient with less energy consumption.

To use steam room the control unit needs to be in the On mode. In the On mode, the steamer is active, the temperature in the steam room will be kept in the preferred, set temperature, with occasional discharge of steam.

However, if the steam room is not used constantly, the generator can be set to Standby mode. The water in the tank is kept warm, with minimal energy usage. The generator is able to produce steam shortly after the unit is switch back to On mode for the convenience of the users or after Standby time expires. Room temperature is also kept warm during

Standby-mode. Setting for room temperature is from 30 to 55°C.

#### **On/Off Mode**

Press the On/Off button for ON / OFF / STANDBY

Short press the button to switch ON and long press to switch OFF.

When short press in ON mode, it goes to Standby.

#### Illumination

On/Off button light indicates the mode of the steam generator.

0	Thermo knob Rotate to set minimum or maximum room temperature
0	<b>On/Off button</b> Push button with LED light indicator

Status	LED Function
ON	steady light
OFF	slow blink
STANDBY	moderate blinking
ERROR	fast blinking

#### **Standby Mode**

During the Standby mode the water in the steam generator tank is kept hot. This minimizes the time to produce steam when generator goes to On mode after Standby time expires.

Standby-mode can be activated by any of the following methods when the unit is in On mode:

- 1. Short press "On/Off" button
- 2. When session time expires.

Extra setting is available if wanting to have less than 10deg.C temperature while in Standby mode. See jumper settings.

Standby mode can be disabled or enabled by a jumper setting on the STE board.



To activate On-mode again short press the "On/Off" button or turn latch remote On.

To go Off-mode:

- 1. Short press "On/Off" button
- 2. Wait until remaining standby time expires.
- 3. Latched off remote on, if disabled standby.

#### Session time

Session time can be set by jumpers on the STE board. See page 21 for further details.

#### Temperature

Room temperature can be set by turning thermo knob. Setting is from 30 - 55deg.C maximum.

#### **Remote switch**

Remote ON input can be lathing switch or 230VAC input. Jumper 13 can disabled interface and room temperature dependence if placed. The main board will only follow commands from Remote ON switch, Remote ON AC, and demand button. And will follow default setting for room temperature. This setting is intended for WET sauna application or SAUNA heater and Steam Generator tandem.

If remote ON Switch is latched ON or Remote ON AC has HIGH input it will cause the following:

- Can't turn to state "OFF" using ON/OFF button.
- Unlimited Session time

#### **Demand Button**



A separate demand button can be installed on any desired location including inside the steam room. Press of the demand button will immediately release extra steam for 30 seconds when room is in Standby or On mode.

Pressing the "Demand" button when the steam generator is in "Off" or Standby" mode will switch the control unit to "On" mode.

# Maintenance

#### 1. Decalcification

Tap water contains impurities, for example lime, that can cause calcium deposit and block the internal parts of the steam generator. To prevent this and prolong the lifetime of steam generator it is recommended to have a water filter and water softener. They are connected to the water source of the steam generator's water inlet.

SAWO Decalcifying Solution can be used for decalcification. Follow these guidelines to perform preventative maintenance of the steam generator.



#### STE with ECO Control:

- Remove top cover and level probe. Before opening, make sure that the generator is off. Use a flat head screw driver or similar to poke the level probe to dismount. Pour the solution into the water tank. Place level probe.
- 2. Turn ON the steam generator and wait until water inside the tank starts to boil. Let the solution boil for 5 minutes.
- 3.1 If standby mode is available:

Press shortly "On/Off" -button. Steam generator goes to standby mode. After standby time expires, steam generator goes to Off state. Drain tank manually.

Note: Default standby time is 1hr. If standby time is set more than that, turn off steam generator after 1hr and drain tank manually.

3.2 If standby mode is not available:

Turn ÓFF the steam generator. Let the solution stay in the tank at least 1h and then drain manually.

4. Fill and drain the tank manually two times more.

Use Decalcifying Solution as follows:

Steam Generator (kW)	Decalcifying Solution (ml)
3-7,5	250
9-15	500

For steam generators in commercial use (over 5 hours continuously daily) additional service plan is recommended twice a year. Please contact your service center for details.

#### Frequency for decalcification:

Unit dH where 1 dH is 10 mg calcium in 1 liter of water

< 3 °dH = very soft water, decalcification every 500 operation hours 3-6 °dH = soft water, decalcification every 100 operation hours 6-9 °dH = hard water, decalcification every 50 operation hours 9-18 °dH = very hard water, decalcification every 30 operation hours



#### 2. Level probe cleaning

- a. Turn switch OFF before opening the steam generator's cover.
- b. Rotate the probe as shown in the illustration. Note that probe's enraved marking must point to "unlock" sign.
- c. Use a flat head screw driver or similar to poke the level probe to dismount. Clean tip of the pins from impurities using sandpaper. Don't damage plastic coating on pins. If coating is damaged, replace level probe. Return back the level probe to its original position when done.



must not touch each other to

avoid short circuit.

- **Assembly and Installation** 1. Location of the steam generator has to be near the steam room. Place it within 7.5 meters to the steam room.
- Steam generator has to be installed outside the steam room. 2.
- 3. The steam generator must not be installed outdoors or areas that may damage the unit due to climate conditions.
- 4. Do not install the steam generator or plumbing lines in unheated attic or any locations where water could freeze.
- 5. The steam generator must not be installed in areas near flammable or corrosive materials or chemicals such as gasoline, paint thinners, chlorine or the like.
- Provide a level surface to install steam generator. Side hole slots are provided for wall 6. mounting. Make sure that the steam generator is secured and is level when mounted on the wall.
- 7. The steam generator has to be installed in an upright position only.
- Install water filter and softener or alike when necessary. 8.
- 9. Leave enough space for service and maintenance of the generator.



#### Plumbina

The plumbing has to be done by a qualified licensed plumber. Plumbing should be in accordance with national or local codes. Use unions for piping connections. Use only prescribed brass piping or copper tubing. Never use black or galvanized pipe for the plumbing as it can easily crack or damage.



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#### **Steam Generator**



#### Water Supply

Provide a shut off valve on the water source for the steam generator. Turn off the inlet water line before installing the unit. Refer to the water filter's manual for the pressure requirement when installing. Maximum water pressure without water filter/softener is 8 bar. The water flow range must be at minimum of 4 liters per minute. Water softener is recommend to use.

#### Water Pressure

The water pressure required for the STE steam generators is 2-8 bar or 30-120psi. Below or above the pressure requirement may lead to damage or malfunction of the water inlet.

#### **Connecting Water Filter and Softener**



#### **Steam Outlet**

The steam must move in a continuous flow to the steam room. Do not install valves on the steam line. Use insulated, rated 120°C or higher, brass pipe or copper tubing for steam line to connect to the steam head as permitted by codes (see table below). Slope the steam line height by 20mm per meter towards the steam head to avoid trapping of the condensate and eliminate steam trap that blocks the flow of the steam.

#### **Steam Guard Overflow**

The overflow safety guard activates when there is an overpressure in the steam line. It automatically opens and releases the pressured steam. When this happens, please check your steam line for servicing.

#### Steam Head

Place the steam head on a safe area where bathers cannot get in contact with it as it can get very hot. It is recommended that the steam head must be facing downwards. A teflon tape or equivalent needs to be used on the thread for tightening it. Avoid using a wrench to tighten the steam head as it might get scratched.

Running the steam line down and then up will create a "steam trap" blocking the flow of the steam.







#### Steam Line Sizes

(kW)	Steam Line
3-7,5	3/4″
9 and above	3/4″

#### Installation with multiple steam head

Add valve to each steam lines when installing multiple steam heads. This is to control the distribution of the steam inside the room.

Recommended 300mm



#### Drain

Drain valve is provided for maintenance. Set drain connection for your steam generator according to national or local plumbing requirements. Use only 1" pipe for drain to avoid water clogged up.

#### **Technical Data**

Model	kW	Steam Room Volume (m³)	Heating E	Element Type Number	Voltage (V)	Current (A)	Phase	Wire Size mm²	Size of Width	Steam Ge Depth (mm)	enerator Height	Weight
STE-30-1/2	3,0	3 max	2 x 1,5 kW	STG-150	220 - 240 / 380 - 415	14 8	1N / 2N	2,5 2,5	525	175	410	9
STE-35-1/2	3,5	3,5 max	1 x 1,5 kW 1 x 2,0 kW	STG-150 STG-200	220 - 240 / 380 - 415	19 9	1N / 2N	2,5 2,5	525	175	410	9
STE-40-1/2	4,0	4 max	2 x 2,0 kW	STG-200	220 - 240 / 380 - 415	18 10	1N / 2N	4,0 2,5	525	175	410	9
STE-45-1/2	4,5	2 - 5	1 x 2,0 kW 1 x 2,5 kW	STG-200 STG-250	220 - 240 380 - 415	20 12	1N / 2N	4,0 2,5	525	175	410	9
STE-50-1/2	5,0	2 - 6	2 x 2,5 kW	STG-250	220 - 240 380 - 415	22 8	1N / 2N	4,0 2,5	525	175	410	9
STE-45-C1/3	4,5	2 - 5	3 x 1,5 kW	STG-150	220 - 240 / 220 - 240 / 380 - 415	20 12 7	1N 3 3N	4,0 2,5 2,5	525	200	410	10
STE-60-C1/3	6,0	3 - 10	3 x 2,0 kW	STG-200	220 - 240 / 220 - 240 / 380 - 415	26 16 9	1N 3 3N	6,0 2,5 2,5	525	200	410	10
STE-75-C1/3	7,5	4 - 15	3 x 2,5 kW	STG-250	220 - 240 / 220 - 240 / 380 - 415	13 20 11	1N 3 3N	8,0 4,0 2,5	525	200	410	10
STE-90-C1/3	9,0	8 - 20	6 x 1,5 kW	STG-150	220 - 240 / 220 - 240 / 380 - 415	40 23 13	1N 3 3N	8,0 4,0 2,5	525	290	410	13
STE-120-3	12,0	15 - 28	6 x 2,0 kW	STG-200	380 - 415	18	3N	4,0	525	290	410	13
STE-150-3	15,0	22 - 40	6 x 2,5 kW	STG-250	380 - 415	22	3N	6,0	525	290	410	13

NOTE!

This table is for steam rooms built with light walls (tempered glass or acrylic). Steam rooms with thick walls or ventilation, please use higher kilowatt steam generators.

#### **Power Wiring**

Only a qualified electrician should do the Electrical wiring connections.

Check the power supply before installing your unit. Single Phase connection, a 220-240V supplied is required. Use two-wire supply source and equipment grounding wire of single phase connection.

A 90°C / 600V (HO7RN-F) rated insulated copper wire is required for SAWO steam generators. Check size of wires in Ampere Chart in accordance with the National Electrical Code and local electrical code.

The installation must include switch for all pole disconnection. Circuit breaker with 3mm control gap is recommended.

#### **Electrical Diagrams**



#### 4,5 kW | 6,0 kW | 7,5 kW





12,0 kW | 15,0 kW



#### **Installing the Temperature Sensor**

# Before installation main supply of the generator must be switch off from the circuit braker.

The temperature sensor comes along with the SAWO steam generator. It is recommended to use only Sawo temperature sensor with Sawo generator as it may otherwise not function correctly. Temperature sensor wiring should not be routed near power cables or hot areas as it may cause electronic interference or damage to the wires.



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#### **Installing Control Unit**

SAWO Steam Control sets the temperature of your steam room. Mount the steam control unit on an accessible area outside the steam room. It is recommended not to place the steam control near to showers or similar wet places.

Never attempt to modify or to fix the steam control. Ask your licensed technician or your nearest service centre for repair.

Before installation, main supply of the generator must be switch off from the circuit breaker.

#### Installation Instructions

Check the most suitable area to place your steam generator control. The control and the steam generator should be accessible for the user and maintenance. Do not install the control unit inside the steam room! The cable of the control is 7,5 meters.

Mount the control in the wall, according to the specifications given below. Follow



#### **Connection of SAWO Control to the PCB**

Before installation make sure that the generator is disconnected from the mains by switching off the circuit breaker.

- 1. Unscrew top cover of the steam generator to get access on the PCB.
- 2. Guide the RJ11 control cable through the cable lead-in hole on the side of the generator as described in the drawing below to reach RJ jacks on the STE board.
- 3. Note that there are four black RJ jacks on the board. Make sure to connect the RJ cable to "**Control B**" jack. Connection cannot be interchanged. Other jacks are for Features, Classic 2.0 control and for Slave connection.



- 4. Fasten the top cover of the generator.
- 5. Turn the mains on and switch on the power switch in the back of the generator.
- 6. Turn the control unit on "On" mode to check it works properly.



#### **Terminal Connection of Demand Button (optional)**

Before installation make sure that the mains is disconnected from the generator by turning off the circuit breaker.

- 1. Open the top cover of the generator.
- 2. Guide the cable through cable lead-in on the side of the generator.
- 3. Connect the wires to their designated places in the terminal block.
- 4. If the demand button has light connect the light wire on the "ILL" labeled terminal.





# Jumper Connections in the Steam Generator PCB







**Standby time** Standby time can be set according to user preferences by setting jumpers on the power controller board

Standby Duration Made	STBY				
Standby Duration Mode	1	2	3		
1h	0	0	0		
2h	1	0	0		
4h	0	1	0		
6h	1	1	0		
12h	0	0	1		
18h	1	0	1		
Unlimited	0	1	1		
Disable Standby	1	1	1		

#### **Naming Slaves**

	м	1	2
STEAM GEN. MASTER	0	0	0
STEAM GEN. 1	1	0	0
STEAM GEN. 2	1	1	0
STEAM GEN. 3	1	0	1
STEAM GEN. 4	1	1	1

#### **Maximum Temperature**

TEMP	Max. Temperature					
0	Max. 50 °C					
1	Max. 55 °C					

#### Session Time

Session time can be set according to user preferences by session jumpers on the power controller board.

Session Time	SESSION						
Session nine	1	2	3	4			
30min	0	0	0	0			
15min	1	0	0	0			
20min	0	1	0	0			
30min	1	1	0	0			
45min	0	0	1	0			
1h	1	0	1	0			
2h	0	1	1	0			
4h	1	1	1	0			
6h	0	0	0	1			
8h	1	0	0	1			
12h	0	1	0	1			
18h	1	1	0	1			
Unlimited	0	0	1	1			
10min	1	0	1	1			
10min	0	1	1	1			
10min	1	1	1	1			

#### Options

Extra functions are available by setting your Options jumper.

Extra Settinos	OPTIONS						
Extra octaingo	1	2	3	4	5		
Standby High Temp	1	0	0	0	0		
Dependence Controlling	0	1	0	0	0		

#### **Steam Generator Series Connection**



### Troubleshooting

If an error occurs, the steam generator will be switched off. There will be a warning beep to alarm the user every 2 seconds. The code for the error will be displayed blinking on the STE board. See table below.

Please note, only a qualified electrician or maintenance personnel are allowed to make the service operations and repairs!

If error happens in slave, by pressing on/off this problem slave will deactivate. Rest of the steam generator will continue normal function.

If error occurred in any of the master or slaves, only the four LED indicators on the power controller board of damage board will blink, see table 15. The LED 1 of other board will blink to indicate state "OFF".

The activation and deactivation of master and slave can be set by the jumpers on the power controller board of basic steam generator.

Possible errors are:

Code	Problem	Solution	ERROR			
			1	2	3	4
E1	Temperature sensor 1 not connected.	Check the wire between the sensor and the control unit.	0	0	0	1
E2	Temperature sensor 1 short circuit.	If there is no problem with the wires and they are correctly installed, check the sensor.	0	0	1	0
E3	Temperature sensor 2 not connected.	If no problem can be found, contact the retailer.	0	0	1	1
E4	Temperature sensor 2 short circuit.		0	1	0	0
E5	Temperature fuse defect.	Check the wire between the fuse and the control unit. Fuse has probably overheated. The reason for it needs to be discovered before using the steam generator again. A new fuse is needed. If no problem can be found, contact the retailer.	0	1	0	1
E6	Fill failure.	Check that water supply is open and there is enough pressure. Check solenoid valve. Clean level probe. See to it that manual drain is always closed position. If no problem can be found, contact the retailer.	0	1	1	0
E7	Communication failure.	Check the RJ12 cable. If the area where cable is located has many other cables, it can cause EMC problems. If no problem can be found, contact the retailer.	0	1	1	1
E8	Temperature is greater than the maximum temperature.	Contact qualified electrician or maintenance personnel before using the steam generator again.	1	0	0	0

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